



Aloha Parents / Guardians,

We are Poi Boy Catering, and we are lucky enough to do a hot/cold lunch delivery program at your school for the 24/25 school year.

AFTER Aug 1, 2024, you can go to our website: www.poiboycatering.com to create an account for your student(s). Lunches will be \$6.50 daily for the 24/25 school year. If you must call for an emergency lunch, the cost is \$12.00. PLEASE call between 8AM & 9AM for an emergency lunch. Call 775-741-6351 and we will do our best to make sure your student(s) have a meal. The web site is open until midnight daily for ordering. No emergency lunches are available after 9AM.

Please note: no lunches will be delivered to your school on half days (early release). School staff does not have the ability to help with information, payments or online orders. If you have questions, please call Denise anytime and we will be glad to help you.

Our program is done completely online. We offer a 'hot' or 'cold' option daily. You will see a tab for 'school lunches' on the website. Use the drop-down tab and it will lead you into the process of creating an account for your student(s). Just follow the directions to create an account and you can order from there. Accounts must be set up yearly, as we update our system after each school year. The menu for each month will be on the web site for ordering. Once you have an account, you can browse through the choices for the month and click on which day/choice you would like to purchase for your student(s). You can order daily/weekly, whichever works best for you.

Once you have ordered, you will be directed to a secure check out page. You will pay on that page; receive a receipt and a list of the day(s) you ordered will be available to see.

We do not store your credit card information on our site, you will need to enter your information each time you order.

Please be VERY aware of class field trips, Dr appointments, family days & class parties etc. before you order.

We do not offer credit/refund or exchange of days for missed meals

We know 'snow days' are very frustrating and we are sorry for the inconvenience but you are welcome to pick up your lunch at our kitchen between 11AM & Noon. Just call us that morning and let us know you will be by to get your lunch.

Poi Boy is working hard to make sure your students' lunch experience is pleasant. We have WCHD protocols in place and serve according to the guidelines set up by your school.

If you have questions or problems with the web site or getting an account created, please call anytime and we will help you through the process.

We look forward to working with you.

Aloha

Denise

Poi Boy Catering

775-741-6351